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SKJERVEN MORRILL MACPHERSON LLP 25 METRO DRIVE SUITE 700			EXAMINER	
			YOUNG, JOHN L	
SAN JOSE, CA 95110			ART UNIT	PAPER NUMBER
			2162	
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Please find below and/or attached an Office communication concerning this application or proceeding.

Application No. Applicant(s)

09/379,167

Examiner

Art Unit

Eisen et al.

Office Action Summary Example 1

John Young

2162



7	The MAILING DATE of this communication appears	on the cover sheet with the correspondence address
Period for R	eply	
THE MAIL	ENED STATUTORY PERIOD FOR REPLY IS SET ING DATE OF THIS COMMUNICATION.	
after SI	X (6) MONTHS from the mailing date of this communic	FR 1.136 (a). In no event, however, may a reply be timely filed ation.
be cons	sidered timely.	, a reply within the statutory minimum of thirty (30) days will period will apply and will expire SIX (6) MONTHS from the mailing date of this
commu - Failure to - Any reply	nication. reply within the set or extended period for reply will, by	statute, cause the application to become ABANDONED (35 U.S.C. § 133).  mailing date of this communication, even if timely filed, may reduce any
Status	patient term augustiness of the transfer in th	
1) 💢 Res	ponsive to communication(s) filed on Aug 23, 7	1999
2a) 🗌 This	s action is <b>FINAL</b> . 2b) 💢 This act	tion is non-final.
	ce this application is in condition for allowance exed in accordance with the practice under <i>Ex pa</i>	except for formal matters, prosecution as to the merits is rte Quayle, 1935 C.D. 11; 453 O.G. 213.
Disposition	of Claims	
4) 💢 Clai	im(s) <u>1-74</u>	is/are pending in the application.
4a) C	Of the above, claim(s)	is/are withdrawn from consideration.
5) 🗌 Clai	im(s)	is/are allowed.
6) 💢 Clai	m(s) <u>1-74</u>	is/are rejected.
7) 🗌 Clai	im(s)	is/are objected to.
8) 🗌 Clai	ms	are subject to restriction and/or election requirement.
Application	Papers	
9) 🗌 The	specification is objected to by the Examiner.	
10) 🗌 The	drawing(s) filed on is/are	objected to by the Examiner.
11) The	proposed drawing correction filed on	is: a) $\square$ approved b) $\square$ disapproved.
12) The	oath or declaration is objected to by the Exami	iner.
Priority und	er 35 U.S.C. § 119	
13) Ack	knowledgement is made of a claim for foreign p	riority under 35 U.S.C. § 119(a)-(d).
a) 🗌 A	II b)☐ Some* c)☐ None of:	
1. 🗆	Certified copies of the priority documents hav	e been received.
2. 🗆	Certified copies of the priority documents have	e been received in Application No.
3. □ *See th	Copies of the certified copies of the priority de application from the International Bure are attached detailed Office action for a list of the	
	nowledgement is made of a claim for domestic	
Attachment(s	) '	
	, f References Cited (PTO-892)	18) Interview Summary (PTO-413) Paper No(s).
, ,	f Draftsperson's Patent Drawing Review (PTO-948)	19) Notice of Informal Patent Application (PTO-152)
17) 💢 Informat	ion Disclosure Statement(s) (PTO-1449) Paper No(s 3 6 & 8	20) Other:

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### FIRST ACTION REJECTION

#### **DRAWINGS**

1. This application has been filed with drawings that are considered informal; however, said drawings are acceptable for examination and publication purposes. The review process for drawings that are included with applications on filing has been modified in view of the new requirement to publish applications at eighteen months after the filing date of applications, or any priority date claimed under 35 U.S.C. §§119, 120, 121, or 365.

## CLAIM REJECTIONS — 35 U.S.C. §103(a)

The following are quotations of 35 U.S.C. §103 (a) which form the basis of the obviousness rejections set forth in this Office action:

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 2. Independent claims 1 & 22 and dependent claims 2-21 & 23-42 are rejected under 35 U.S.C. §103(a) as being unpatentable over Dedrick, US 5,724,521 (3/3/1998) (herein referred to as "Dedrick") in view of Deaton 6,292,786 (09/18/2001) [US f/d: 08/11/1999] (herein referred

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to as "<u>Deaton</u>") and further in view of <u>Angles</u> 5,933,811 (08/03/1999) (herein referred to as "<u>Angles</u>").

As per claim 1, <u>Dedrick</u> (FIG. 1 through FIG. 5; FIG. 6a; FIG. 6b; FIG. 7a; col. 1, ll. 14-21; col. 3, ll. 29-67; col. 15, ll. 15-31; col. 4, ll. 1-67; col. 7, ll. 9-15 and the ABSTRACT) shows elements that suggest the: "method for electronically sending promotional material based upon consumer tastes and preferences. . . ." via "electronic mail . . ."

<u>Dedrick</u> lacks an explicit recital of the elements and limitations of sending the electronic mail as claimed in claim 1.

<u>Deaton</u> (FIG. 8B; FIG. 8C; and FIG. 1) shows elements that suggest the elements and limitations of sending the electronic mail as claimed in claim 1.

Deaton proposes e-mail generation modifications that would have applied to the method and system of <u>Dedrick</u>. It would have been obvious to a person of ordinary skill in the art at the time of the invention to combine the teachings of <u>Deaton</u> with the method and system of <u>Dedrick</u> because such combination would have provided means wherein "[customers] may be induced to loyalty to a particular store. . . ." (see <u>Deaton</u> (col. 19, ll. 1-10)) and because such combination would have provided means for comparing "The characteristics of the individual end users with a consumer scale associated with the electronic advertisement." (See <u>Dedrick</u> (col. 2, ll. 5-7)).

<u>Dedrick</u> lacks an explicit recital of: "sending promotional material to the consumer based upon the tracked consumer movement within the embedded Internet web sites."

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Angles (FIG. 3; FIG. 4; FIG. 5; and FIG. 6) shows elements that suggest: "sending promotional material to the consumer based upon the tracked consumer movement within the embedded Internet web sites."

Angles provides "embedded Internet web sites" modifications that would have applied to the method and system of <u>Dedrick</u>. It would have been obvious to one of ordinary skill in the art at the time of the invention to combine the modifications of Angles with the method and system of <u>Dedrick</u> because such modifications would have provided a means of "merging the electronic page . . . and the customized advertisement" in conjunction with e-mail distribution. (See Angles col. 23, ll. 5-35).

As per claim 2, Dedrick in view of Deaton and Angles shows the method of claim 1.

Dedrick does not explicitly show: "acquiring the consumer's emal address."

"Official Notice" is taken that both the concept and the advantages of "acquiring the consumer's emal address. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because acquisition of an e-mail address would have enabled a merchant to send promotional material to a prospective client.

As per claim 3, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 2.

<u>Dedrick</u> does not explicitly show the elements of claim 3.

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"Official Notice" is taken that both the concept and the advantages of "wherein the electronic mail address is acquired at the pont of sale location. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because acquisition of an e-mail address would have enabled a merchant to send promotional material to a prospective client.

As per claim 4, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 2.

<u>Dedrick</u> does not explicitly show the elements of claim 4.

"Official Notice" is taken that both the concept and the advantages of "wherein the electronic mail address is acquired electronically. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because acquisition of an e-mail address would have enabled a merchant to send promotional material to a prospective client.

As per claim 5, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 2.

<u>Dedrick</u> does not explicitly show the elements of claim 5.

"Official Notice" is taken that both the concept and the advantages of "wherein the unique identifier for the electronic mail address is an alphanumeric tag. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the

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invention because acquisition of an e-mail address would have enabled a merchant to send promotional material to a prospective client.

As per claim 6, Dedrick in view of Deaton and Angles shows the method of claim 1.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 6.

"Official Notice" is taken that both the concept and the advantages of "wherein the plurality of accessed Internet web sites include a plurality of links to other web pages that can be located at a plurality of web servers. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such a network would have enabled a merchant to send promotional material to a plurality of prospective clients.

As per claim 7, Dedrick in view of Deaton and Angles shows the method of claim 6.

Dedrick lacks an explicit recitation of the elements of claim 7.

"Official Notice" is taken that both the concept and the advantages of "wherein the plurality of links to other web pages includes a link to a web page from where the consumer can purchase merchandise. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such links would have enabled a merchant to send promotional material to a plurality of prospective clients.

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As per claim 8, Dedrick in view of Deaton and Angles shows the method of claim 6.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 8.

"Official Notice" is taken that both the concept and the advantages of "wherein the plurality of links to other web pages includes a link to a web page from where the consumer can electronically view images of merchandise. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such links would have enabled a prospective client to view and select merchandise on-line.

As per claim 9, Dedrick in view of Deaton and Angles shows the method of claim 6.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 9.

"Official Notice" is taken that both the concept and the advantages of "wherein the plurality of links to other web pages includes a link to a web page from where the consumer may electronically contact a seller. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such links would have enabled a prospective client to obtain further information on or purchase merchandise on-line.

As per claim 10, Dedrick in view of Deaton and Angles shows the method of claim 1. alalan 1.

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<u>Dedrick</u> lacks an explicit recitation of the elements of claim 10.

"Official Notice" is taken that both the concept and the advantages of "wherein the consumer movement within the plurality of accessed embedded Internet web sites is stored in a log file. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to determine customer preferences.

As per claim 11, Dedrick in view of Deaton and Angles shows the method of claim 10.

Dedrick lacks an explicit recitation of the elements of claim 11.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes the addresses of the plurality of web sites accessed by the consumer. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to determine customer preferences.

As per claim 12, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 10.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 12.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes information regarding the number of times the consumer accesses a

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particular web site. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to determine customer preferences.

As per claim 13, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 10.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 13.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes information regarding any purchase the consumer makes while visiting the accessed web site. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to provide promotional awards or incentive points.

As per claim 14, <u>Dedrick</u> in view of <u>Deaton</u> and <u>Angles</u> shows the method of claim 10.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 14.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes the duration of the consumer's visit to a particular web site. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to determine customer preferences.

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As per claim 15, Dedrick in view of Deaton and Angles shows the method of claim 10.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 15.

"Official Notice" is taken that both the concept and the advantages of "developing a consumer master database based upon the log file; querying the master database; and determining consumer preferences. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such methods would have enabled a merchant to quantify and qualify the number of potential consumers who had a genuine interest in their merchandise.

Claim 16 is rejected for substantially the same reasons as claim 15.

Claim 17 is rejected for substantially the same reasons as claim 15.

Claim 18 is rejected for substantially the same reasons as claim 15.

Claim 19 is rejected for substantially the same reasons as claim 15.

Claim 20 is rejected for substantially the same reasons as claim 15.

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As per claim 21, Dedrick in view of Deaton and Angles shows the method of claim 15.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 21.

"Official Notice" is taken that both the concept and the advantages of "wherein the master database includes a credit card segment that includes consumer credit card number date and amount of purchase by consumer. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to provide promotional awards or incentive points.

Claim 22 is rejected for substantially the same reasons as claim 1.

Claim 23 is rejected for substantially the same reasons as claim 2.

Claim 24 is rejected for substantially the same reasons as claim 3.

Claim 25 is rejected for substantially the same reasons as claim 4.

Claim 26 is rejected for substantially the same reasons as claim 5.

Claim 27 is rejected for substantially the same reasons as claim 6.

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Claim 28 is rejected for substantially the same reasons as claim 7.

Claim 29 is rejected for substantially the same reasons as claim 8.

Claim 30 is rejected for substantially the same reasons as claim 9.

Claim 31 is rejected for substantially the same reasons as claim 10.

Claim 32 is rejected for substantially the same reasons as claim 11.

Claim 33 is rejected for substantially the same reasons as claim 12.

Claim 34 is rejected for substantially the same reasons as claim 13.

Claim 35 is rejected for substantially the same reasons as claim 14.

Claim 36 is rejected for substantially the same reasons as claim 15.

Claim 37 is rejected for substantially the same reasons as claim 16.

Claim 38 is rejected for substantially the same reasons as claim 17.

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Claim 39 is rejected for substantially the same reasons as claim 18.

Claim 40 is rejected for substantially the same reasons as claim 19.

Claim 41 is rejected for substantially the same reasons as claim 20.

Claim 42 is rejected for substantially the same reasons as claim 21.

3. Independent claims 43 & 59 and dependent claims 44-58 & 60-74 are rejected under 35 U.S.C. §103(a) as being unpatentable over <u>Dedrick</u>.

As per claim 43, <u>Dedrick</u> (FIG. 1 through FIG. 5; FIG. 6a; FIG. 6b; FIG. 7a; col. 1, ll. 14-21; col. 3, ll. 29-67; col. 15, ll. 15-31; col. 4, ll. 1-67; col. 7, ll. 9-15 and the ABSTRACT) shows elements that suggest the elements and limitations of claim 43.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 43.

"Official Notice" is taken that both the concept and the advantages of "acquiring consumer credit card information; tracking consumer movement within a plurality of web sites located at a plurality of web servers, and sending promotional material to the consumer based upon the tracked consumer movement within the web site. . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to target specific

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consumer segments for specific promotional incentive, and thereby saving the merchant expenses that would ordinarily be sent en mass to unqualified consumers.

As per claim 44, <u>Dedrick</u> shows the method of claim 43.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 44.

"Official Notice" is taken that both the concept and the advantages of "wherein the credit card information is acquired when a consumer purchases an item from a seller's web site. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such an acquisition would have enabled a merchant to identify a consumer and collect payment from said consumer.

As per claim 45, <u>Dedrick</u> shows the method of claim 43.

Dedrick lacks an explicit recitation of the elements of claim 45.

"Official Notice" is taken that both the concept and the advantages of "wherein the credit card information includes [sic] consumer name. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such information would have enabled a merchant to identify a consumer, as well as, collect payment from said consumer.

As per claim 46, <u>Dedrick</u> shows the method of claim 43.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 46.

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"Official Notice" is taken that both the concept and the advantages of "wherein the credit card information includes [sic] consumer mailing address. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such information would have enabled a merchant to identify a consumer, as well as, send merchandise to a correct address or later contact the consumer.

As per claim 47, <u>Dedrick</u> shows the method of claim 43.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 47.

"Official Notice" is taken that both the concept and the advantages of "wherein the credit card information includes [sic] consumer email address. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such information would have enabled a merchant to identify a consumer, as well as, later contact the consumer.

As per claim 48, <u>Dedrick</u> shows the method of claim 43.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 48.

"Official Notice" is taken that both the concept and the advantages of "wherein the movement is tracked by an IP address corresponding to the consumer's credit card information and stored in a log file. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to provide promotional awards or incentive points.

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As per claim 49, <u>Dedrick</u> shows the method of claim 48.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 49.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes information regarding the purchase the consumer makes while visiting the accessed web site. . . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to provide promotional awards or incentive points.

As per claim 50, <u>Dedrick</u> shows the method of claim 48.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 50.

"Official Notice" is taken that both the concept and the advantages of "wherein the log file includes the duration of the consumer's visit to a particular web site. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such tracking would have enabled a merchant to qualify the consumer.

As per claim 51, <u>Dedrick</u> shows the method of claim 48.

<u>Dedrick</u> lacks an explicit recitation of the elements of claim 51.

"Official Notice" is taken that both the concept and the advantages of "developing a master database based upon the log file; querying the master database; and determining consumer preferences. . . " were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such methods would have enabled a

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merchant to quantify and qualify the number of potential consumers who had a genuine interest in their merchandise.

Claim 52 is rejected for substantially the same reasons as claim 51.

Claim 53 is rejected for substantially the same reasons as claim 51.

Claim 54 is rejected for substantially the same reasons as claim 51.

Claim 55 is rejected for substantially the same reasons as claim 51.

Claim 56 is rejected for substantially the same reasons as claim 51.

As per claim 57, <u>Dedrick</u> shows the method of claim 43.

Dedrick lacks an explicit recitation of the elements of claim 57.

"Official Notice" is taken that both the concept and the advantages of "promotional material is sent to [sic] consumer electronically. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such methods would have enabled a consumer to receive promotional awards online.

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As per claim 58, <u>Dedrick</u> shows the method of claim 43.

Dedrick lacks an explicit recitation of the elements of claim 58.

"Official Notice" is taken that both the concept and the advantages of "promotional material is sent to [sic] consumer at consumer's mailing address. . . ." were obvious, well known and expected in the art by one of ordinary skill at the time of the invention because such methods would have enabled a consumer to keep track of promotional awards.

Claim 59 is rejected for substantially the same reasons as claim 43.

Claim 60 is rejected for substantially the same reasons as claim 44.

Claim 61 is rejected for substantially the same reasons as claim 45.

Claim 62 is rejected for substantially the same reasons as claim 46.

Claim 63 is rejected for substantially the same reasons as claim 47.

Claim 64 is rejected for substantially the same reasons as claim 48.

Claim 65 is rejected for substantially the same reasons as claim 49.

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Claim 66 is rejected for substantially the same reasons as claim 50.

Claim 67 is rejected for substantially the same reasons as claim 51.

Claim 68 is rejected for substantially the same reasons as claim 52.

Claim 69 is rejected for substantially the same reasons as claim 53.

Claim 70 is rejected for substantially the same reasons as claim 54.

Claim 71 is rejected for substantially the same reasons as claim 55.

Claim 72 is rejected for substantially the same reasons as claim 56.

Claim 73 is rejected for substantially the same reasons as claim 57.

Claim 74 is rejected for substantially the same reasons as claim 58.

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#### CONCLUSION

4. Any response to this action should be mailed to:

Commissioner of Patents and Trademarks

Washington, D.C. 20231

Any response to this action may be sent via facsimile to either:

(703) 746-7239 or (703) 872-9314 (for formal communications EXPEDITED PROCEDURE) or

(703) 746-7239 (for formal communications marked AFTER-FINAL) or

(703) 746-7240 (for informal communications marked PROPOSED or DRAFT).

Hand delivered responses may be brought to:

Sixth floor Receptionist Crystal Park II 2121 Crystal Drive Arlington, Virginia.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to John L. Young who may be reached via telephone at (703) 305-3801. The examiner can normally be reached Monday through Friday between 8:30 A.M. and 5:00 P.M.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Eric Stamber, may be reached at (703) 305-8469.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Group receptionist whose telephone number is (703) 305-3900.

John L. Young

Patent Examiner

November 28, 2001

ERIC W. STAMBER
PRIMARY EXAMINER